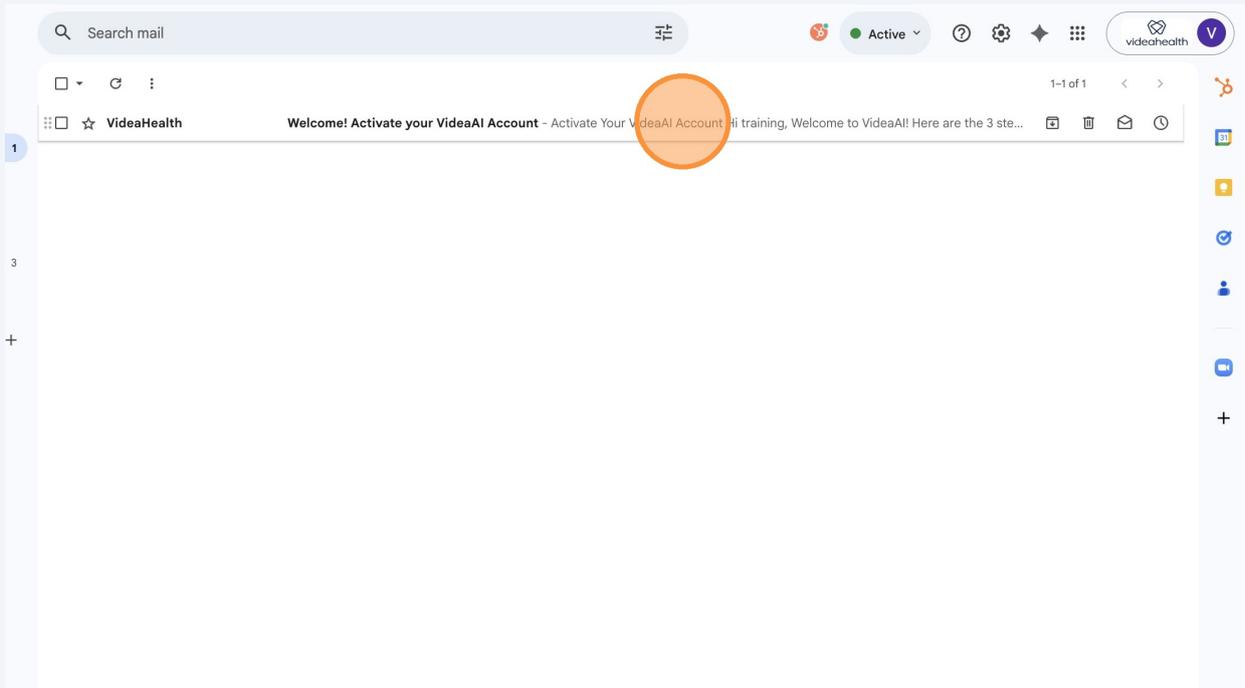


# Activate VideAI Account

Welcome to Vide. Use the following steps to activate your account and complete your first login.

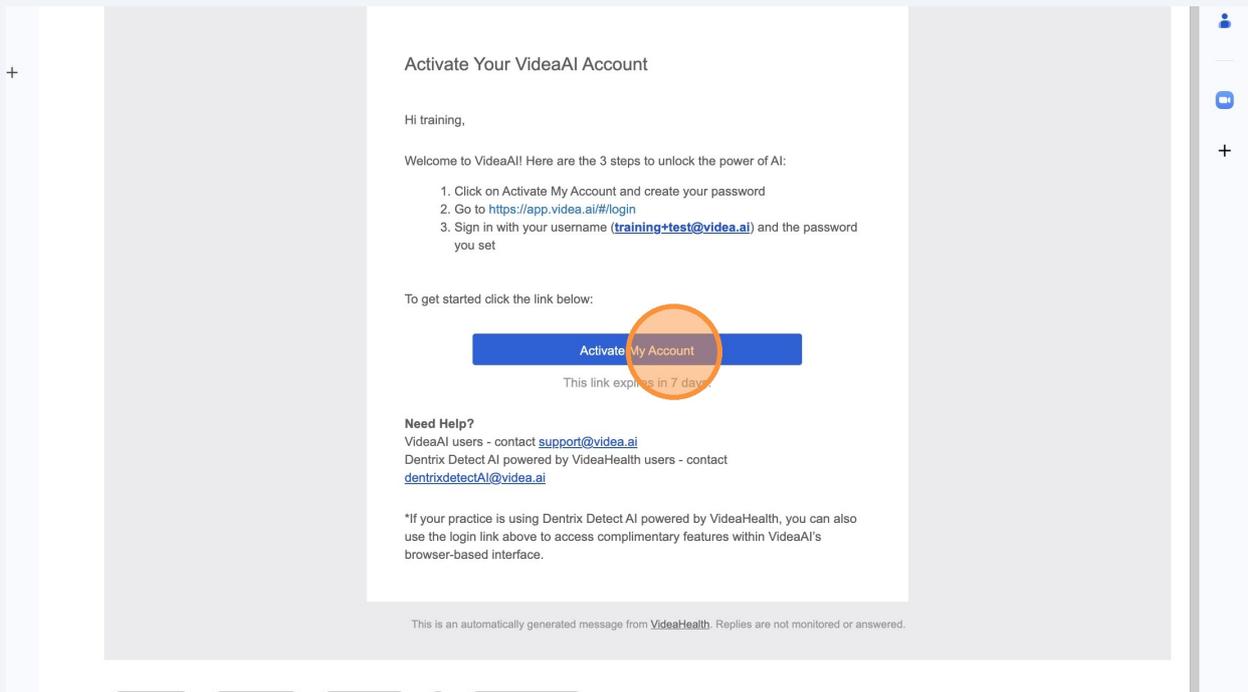
1

You should have received an account activation email titled 'Welcome! Activate your VideAI Account'.



2

Open the email, make note of the username (many times your email) and click the blue 'Activate My Account' button.



Alert! The activation link expires in 7 days, ensure you activate your account in a timely manner.

3

Now it's time to set your password. Click the "New password" field and type in your desired password, ensure you follow the listed password requirements.

**Reset your VidealHealth password**

Password requirements:

- At least 10 characters
- A lowercase letter
- An uppercase letter
- A number
- A symbol
- No parts of your username
- Password can't be the same as your last 4 passwords

**New password**

**Repeat password**

Sign me out of all other devices.

[Reset Password](#)

[Back to sign in](#)

4

Repeat your password in the 'Repeat Password' field.

**Reset your VidealHealth password**

Password requirements:

- At least 10 characters
- A lowercase letter
- An uppercase letter
- A number
- A symbol
- No parts of your username
- Password can't be the same as your last 4 passwords

**New password**

**Repeat password**

Sign me out of all other devices.

[Reset Password](#)

[Back to sign in](#)

5

Click "Reset Password" to set your desired password.

**Reset your VideHealth password**

Password requirements:

- At least 10 characters
- A lowercase letter
- An uppercase letter
- A number
- A symbol
- No parts of your username
- Password can't be the same as your last 4 passwords

**New password**

.....

**Repeat password**

..... > ⓘ

Sign me out of all other devices.

**Reset Password**

[back to sign in](#)

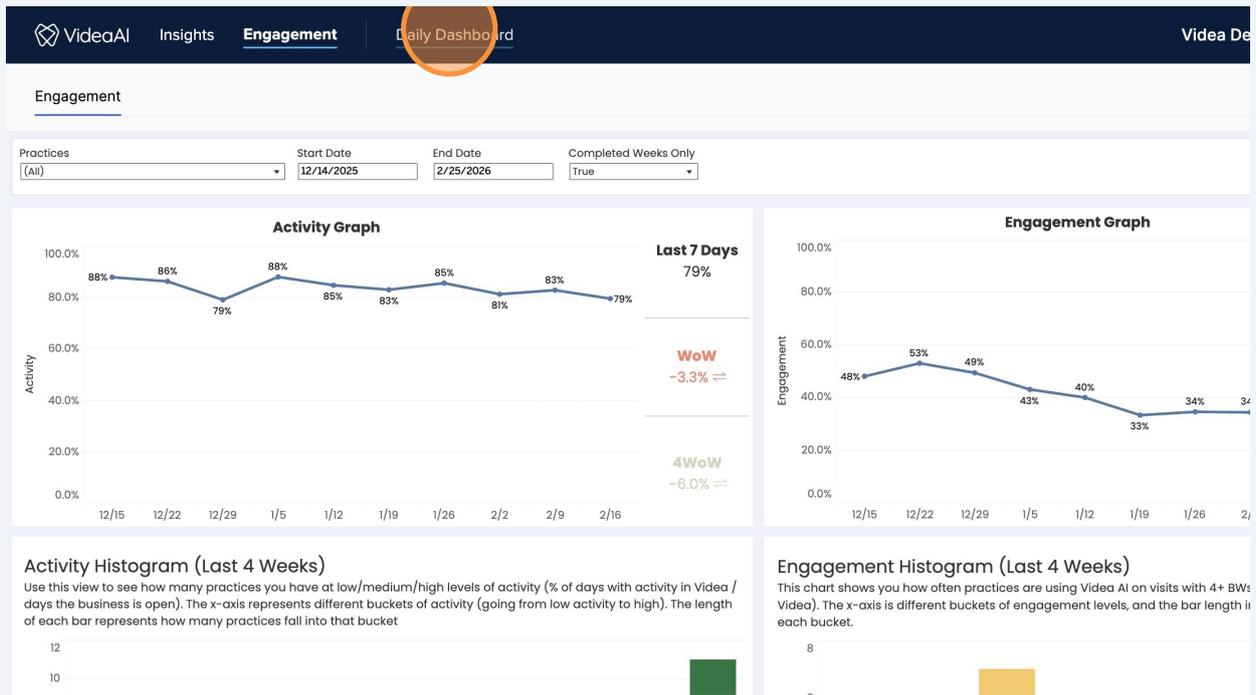
Powered by Okta Privacy Policy



Tip! If you are not automatically redirected, go to [app.videa.ai](https://app.videa.ai) and login with your email + password.

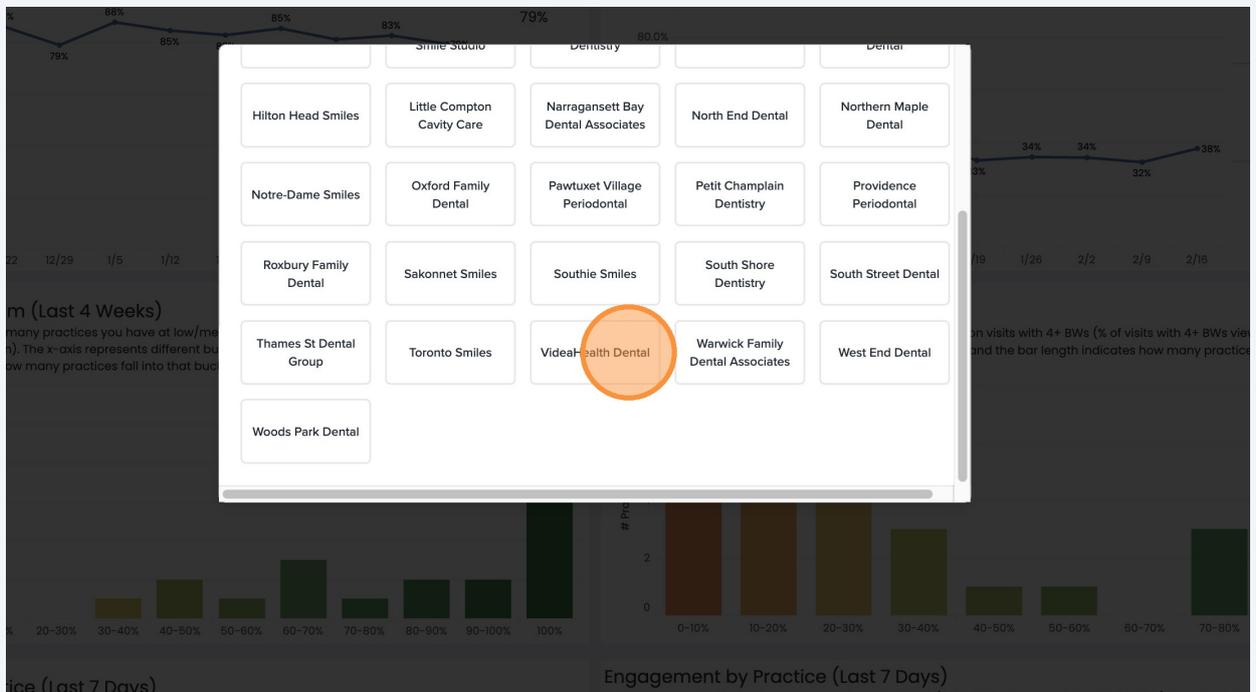
6

Click on the desired product tab you'd like to access. This will vary depending on what your practice(s) have purchased or enabled.



7

For multi-location or director users, you will be prompted to select the location you wish to access.





If you experience any issues logging in, setting your password, or accessing your Videia products? Contact [support@videa.ai](mailto:support@videa.ai) for assistance.