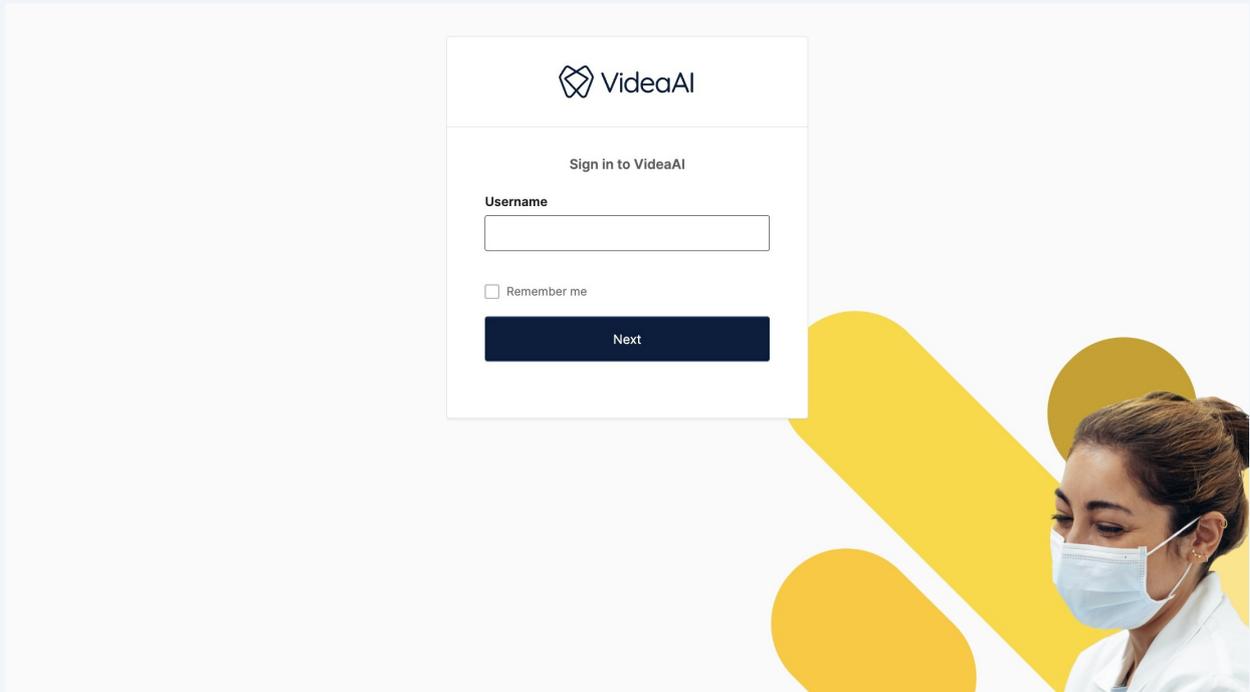


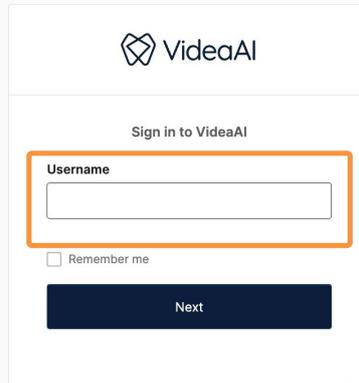
Reset Your VideAI Password

1 Navigate to <https://app.videa.ai/>



2

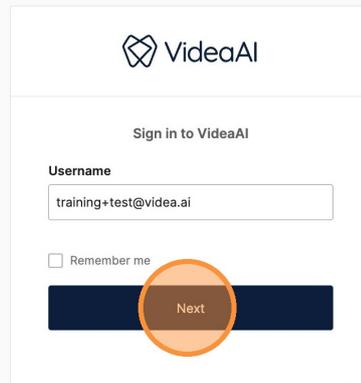
Click the "Username" field and type in your username. Often times, this is your email address.



The screenshot shows the VideaAI sign-in interface. At the top is the VideaAI logo. Below it is the text "Sign in to VideaAI". The "Username" field is highlighted with an orange border. Below the field is a "Remember me" checkbox and a dark blue "Next" button.

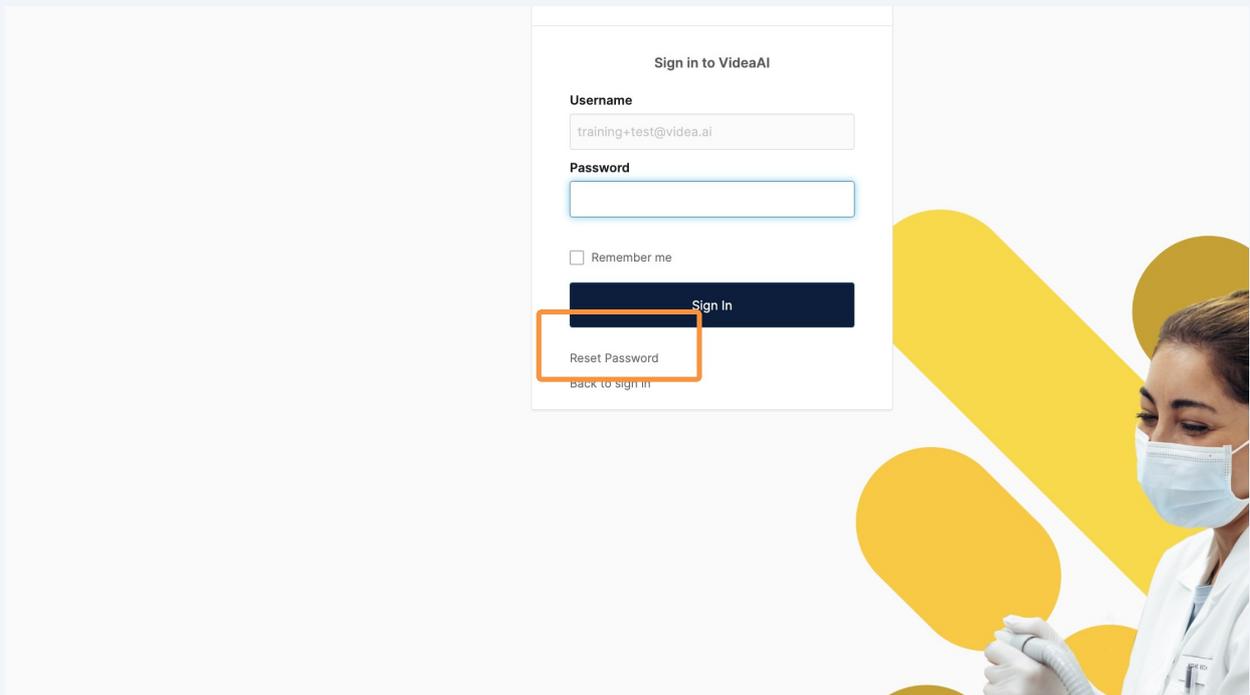
3

Click "Next"

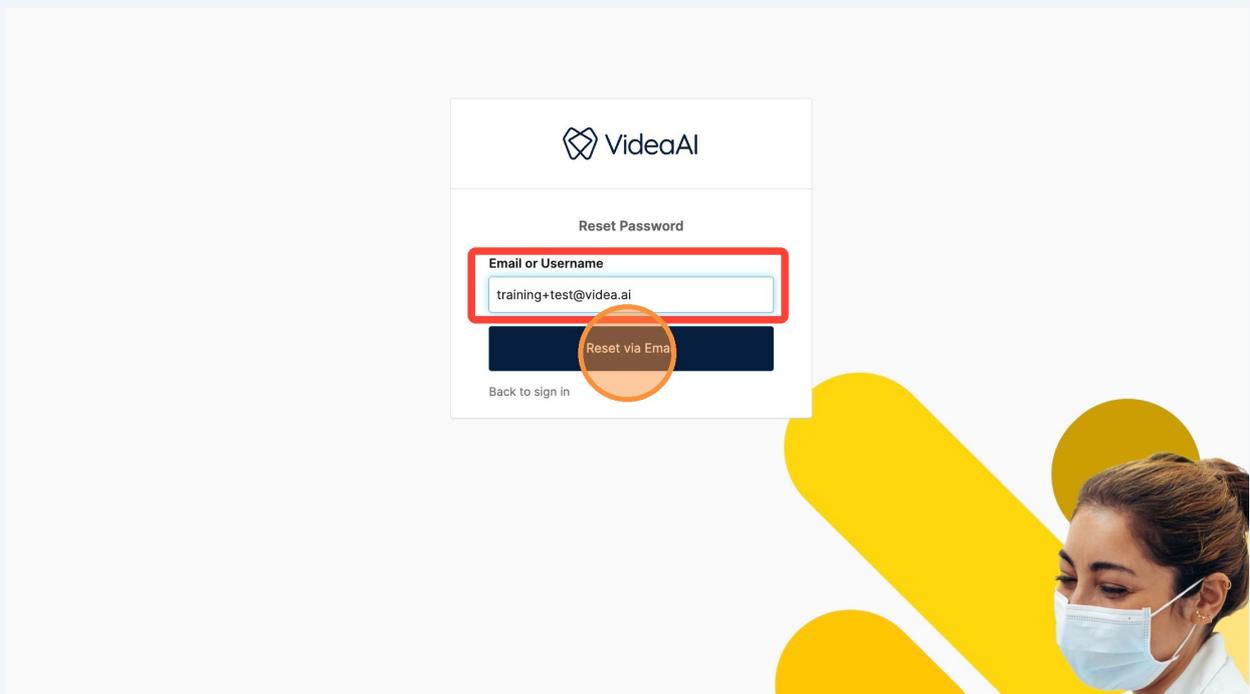


The screenshot shows the VideaAI sign-in interface. The "Username" field now contains the text "training+test@videa.ai". The "Remember me" checkbox is still present. The "Next" button is now highlighted with an orange circle.

4 Click "Reset Password"



5 Re-type in your Email or Username and click "Reset via Email".



6

You should have received an email titled 'Account Password Reset' to the provided email address. Open the email and click "Reset Password".

The screenshot shows a Gmail interface with an email from VideHealth. The email subject is "Account password reset". The sender is "VideaHealth <noreply@videahealth.io>". The email content includes the VideHealth logo, the heading "VideaAI Password Reset Requested", and a message: "Hi training, A password reset request was made for your VideaAI account. If you did not make this request, please contact your system administrator immediately. Click this link to reset the password for your account: [redacted]. This link expires in 2 hours." A blue button labeled "Reset Password" is circled in orange. A blue tooltip with the text "Share this email in Google Chat" is overlaid on the button. The tooltip also contains the text "Discuss in real time with an individual, group, space, or even someone outside your organization" and a "Got it" button. The email footer includes "Need Help? Contact us - contact denrix@detectAI@videa.ai" and "VideaHealth. Replies are not monitored or answered."

7

You should be automatically redirected to the password reset page. Click the "New password" field and type in your desired new password. Ensure you follow the listed password requirements.

Reset your VideHealth password

Password requirements:

- At least 10 characters
- A lowercase letter
- An uppercase letter
- A number
- A symbol
- No parts of your username
- Password can't be the same as your last 4 passwords

New password

..... > ⓘ

Repeat password

.....

Sign me out of all other devices.

Reset Password

[Back to sign in](#)

8

Click the "Repeat password" field and re-type your desired new password.

Reset your VideHealth password

Password requirements:

- At least 10 characters
- A lowercase letter
- An uppercase letter
- A number
- A symbol
- No parts of your username
- Password can't be the same as your last 4 passwords

New password

..... > ⓘ

Repeat password

.....

Sign me out of all other devices.

Reset Password

[Back to sign in](#)

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9

Click "Reset Password". You should be automatically logged in and redirected to Videa.

Reset your VideHealth password

Password requirements:

- At least 10 characters
- A lowercase letter
- An uppercase letter
- A number
- A symbol
- No parts of your username
- Password can't be the same as your last 4 passwords

New password

.....

Repeat password

..... > ⓘ

Sign me out of all other devices.

Reset Password

[Back to sign in](#)

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If you are not automatically redirected, navigate to app.videa.ai and login with your username and new password. If you have any issues with your password reset or logging in, reach out to support@videa.ai.